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| Food Safety And Quality | 1 | PRP Implementation Program | 1.1 | PRP Implementation Record | 1.1 |  |  |  |  |
|  |  |  |  | Food Safety Issue Reports | 1.2 |  |  |  |  |

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| Management Commitment | 2 |  |  |  |  |  |  |  |  |

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| Audit And Checklist Policy | 3 | Audit Procedure | 3.1 | Internal Audit Checklist |  |  |  |  |  |
|  |  | Checklist Procedure | 3.2 | External Audit Checklist |  |  |  |  |  |
|  |  |  |  | Raw Milk Supplier Checklist |  |  |  |  |  |
|  |  |  |  | Start-Up Checklist |  |  |  |  |  |
|  |  |  |  | Non-Conformance/Hazard Inspection Checklist |  |  |  |  |  |

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| Calibration And Verification | 4 | Calibration And Verification Procedure | 4.1 | Calibration Register And Records | 4.1 | Measuring Equipment Calibration | 4.1 |  |  |
|  |  | Scale Verification | 4.2 |  |  |  |  |  |  |
|  |  | Thermometer Verification | 4.3 |  |  |  |  |  |  |
|  |  | pH Meter Verification | 4.4 |  |  |  |  |  |  |
|  |  | Flow Meter Verification | 4.5 |  |  |  |  |  |  |

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| Cleaning And Sanitation | 5 | Cleaning And Sanitation Procedure | 5.1 | Master Cleaning Schedules | 5.1 | Cleaning Instructions | 5.1 |  |  |
|  |  |  |  | Supervisor Inspection Record |  |  |  |  |  |
|  |  |  |  | MSDS |  |  |  |  |  |

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| Complaints | 6 | Complaint Procedure | 6.1 | Complaint Form | 6.1 |  |  |  |  |
|  |  |  |  | Non-Conformance Form |  |  |  |  |  |
|  |  |  |  | Corrective Action Form |  |  |  |  |  |
|  |  |  |  | Complaint Reports (Sheet) |  |  |  |  |  |
|  |  |  |  | Trend Analysis Complaints (Sheet) |  |  |  |  |  |

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| Dispatch/Transport | 7 | Dispatch And Transport Procedure | 7.1 | Dispatch Record | 7.1 |  |  |  |  |

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| Documentation | 8 | Documentation Procedure | 8.1 | Documentation Record | 8.1 |  |  |  |  |

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| Foreign Body Policy | 9 | Foreign Body Control Procedure | 9.1 | Risk Assessment | 9.1 |  |  |  |  |
|  |  | Knife, Scissor, Blade And Wire Procedure | 9.2 | Knife, Blade, Scissor And Wire Record | 9.2 |  |  |  |  |

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| Glass And Hard Plastic Policy | 10 | Glass And Hard Plastic Procedure | 10.1 | Glass Register | 10.1 |  |  |  |  |
|  |  | Glass Breakage Procedure | 10.2 | Glass Breakage Incident Report | 10.2 |  |  |  |  |
|  |  |  |  | Glass Items Replacement Register | 10.3 |  |  |  |  |

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| Laboratory | 11 | Laboratory Procedure | 11.1 | Sampling Matrix | 11.1 | Sampling Methods | 11.1 |  |  |
|  |  |  |  | Lab Results | 11.2 | Methods Of Analysis | 11.2 |  |  |
|  |  |  |  | External Lab Results | 11.3 | Equipment Procedures | 11.3 |  |  |

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| Maintenance | 12 | Maintenance For Food Safety Procedure | 12.1 | Preplanned Maintenance Program | 12.1 |  |  |  |  |
|  |  |  |  | Maintenance Sanitation Report | 12.2 |  |  |  |  |
|  |  |  |  | Maintenance Log | 12.3 |  |  |  |  |

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| Personal Hygiene Policy | 13 | Plaster Policy | 13.1 | Medical Questionnaire | 13.1 |  |  |  |  |
|  |  |  |  | Visitors Register | 13.2 |  |  |  |  |
|  |  |  |  | Incident/Reporting Illness | 13.3 |  |  |  |  |
|  |  |  |  | Daily Checklist | 13.4 |  |  |  |  |

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| Pest Control | 14 | Pest Control Procedure | 14.1 | Letter Of Appointment | 14.1 |  |  |  |  |
|  |  |  |  | Internal Pest Control Inspection (Sheet) | 14.2 |  |  |  |  |
|  |  |  |  | Pest Control File (Sheet) | 14.3 |  |  |  |  |
|  |  |  |  | Trend Analysis Pest Control | 14.4 |  |  |  |  |

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| Plaster, Injury | 15 | Plaster Injury And Blood Spillage Procedure | 15.1 | Plaster Register | 15.1 |  |  |  |  |

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| Product Specifications | 16 | Corrective Action Procedure Against Non-Conforming Raw Milk Suppliers | 16.1 | Supplier List | 16.1 |  |  | Raw Milk | 16.1 |
|  |  |  |  | Raw Milk Supplier Contracts | 16.2 |  |  | Raw Material | 16.2 |
|  |  |  |  |  |  |  |  | Final Product | 16.3 |
|  |  |  |  |  |  |  |  | Packaging Material | 16.4 |
|  |  |  |  |  |  |  |  | Retailer | 16.5 |

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| Production Control And Process Flow | 17 | Handling Non-Conformance Product | 17.1 | Process Flow Records | 17.1 |  |  |  |  |
|  |  | Return Procedure | 17.2 | Batch Production Records | 17.2 |  |  |  |  |
|  |  | Allergen Control Procedure | 17.3 | Product Incident Recall Form | 17.3 |  |  |  |  |
|  |  |  |  | Recall Register | 17.4 |  |  |  |  |
|  |  |  |  | Mock Recall | 17.5 |  |  |  |  |

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| Receiving, Stock Rotation And Food Storage | 18 | Receiving, Stock Rotation And Food Storage Procedure | 18.1 | Raw Material Supplier List | 18.1 |  |  |  |  |
|  |  |  |  | Supplier Complaint | 18.2 |  |  |  |  |
|  |  |  |  | Raw Milk Receiving Check (Sheet) | 18.3 |  |  |  |  |
|  |  |  |  | Raw Material Receiving Check (Sheet) | 18.4 |  |  |  |  |
|  |  |  |  | Stock Control (Sheet) | 18.5 |  |  |  |  |
|  |  |  |  | COA Of Incoming Goods (Sheet) | 18.6 |  |  |  |  |

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| Rework | 19 | Rework Procedure | 19.1 |  |  |  |  |  |  |

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| Traceability And Recall | 20 | Traceability Procedure | 20.1 |  |  |  |  |  |  |
|  |  | Recall Procedure | 20.2 |  |  |  |  |  |  |

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| Training Policy | 21 | Training Procedure | 21.1 | Training Matrix And Program | 21.1 |  |  |  |  |
|  |  |  |  | Training Log | 21.2 |  |  |  |  |
|  |  |  |  | Training Register | 21.3 |  |  |  |  |
|  |  |  |  | Training Verification Records | 21.4 |  |  |  |  |

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| Waste Management | 22 | Waste Management Procedure |  | Waste Removal Records | 22.1 |  |  |  |  |